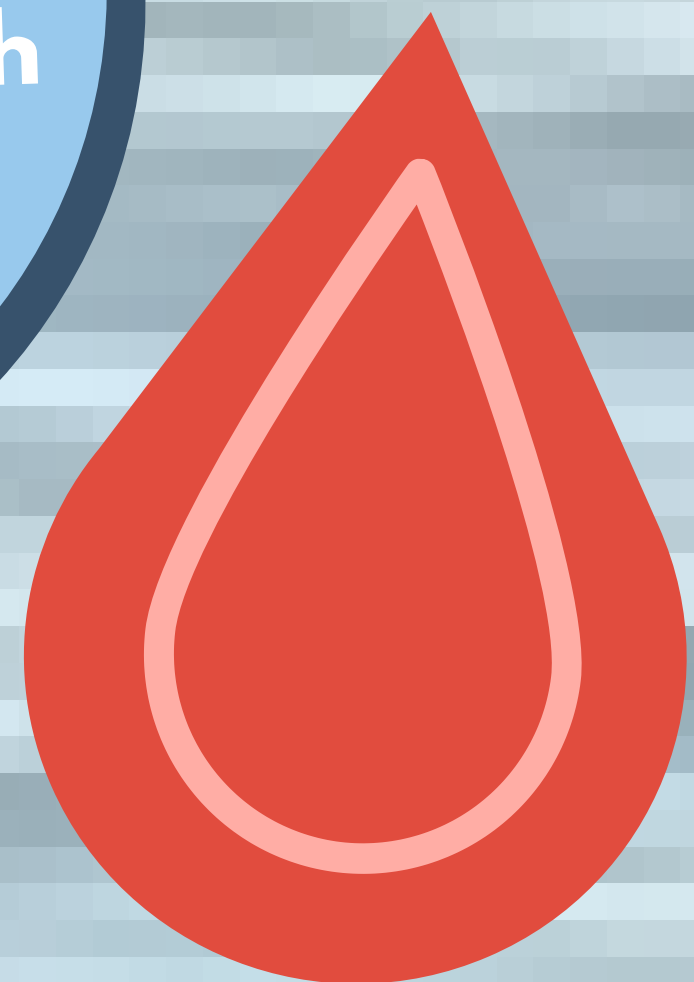


**ISSUE:** Public understanding of water and wastewater systems is low and these systems are in need of fixing. As costs rise and these systems become more complicated and repairs and upgrades are required, customers become surprised by the rising cost of their water.

**46 million**  
US citizens live with water insecurity!



**GOOD NEWS!**  
Because of our water and wastewater operators, Americans are accustomed to having clean water.

## Continuing Work is Underway to:

- Identify challenges facing their water and wastewater utilities
- Manage the cost of producing these vital services
- Stay abreast of developments in the industry
- Integrate technology to control costs in treating water

